

# Useful tools for water users

Water is a vital resource, and its management plays a crucial role in ensuring sustainability, equity and compliance. This document provides quick access to key resources and tools that support effective water management in NSW.

## Floodplain harvesting

Floodplain harvesting refers to the collection, extraction or impoundment of any water flowing across a designated floodplain. In relation to licensing, floodplain harvesting refers to the capture of rainfall runoff, whether contaminated or not, and overbank flow.

For more information on floodplain harvesting specific to your valley, please visit the WaterNSW Floodplain Harvesting webpage.

## Non-urban metering

The NSW Government amended the non-urban metering framework, in March 2025. The regulation includes consistent metering standards and measures to strengthen oversight to ensure that 95% of licensed water take in NSW is accurately metered by the end of 2026, if not sooner. For the most up-to-date information, please visit our website.



- Non-urban metering webpage
- Recording and reporting webpage
- NSW Government non-urban metering recommendation report
- Subscribe to our complimentary recording and reporting SMS reminder service
- How to enter a meter reading in iWAS video and fact sheet
- How to enter non-metered usage in iWAS
- Schedule a metering meeting via phone or in-person with one of our helpful experts

## Online water accounting system (iWAS)

Our 24/7 online Water Accounting System (iWAS) allows you to easily access and manage your water account anywhere, anytime.

- Register for an iWAS account
- Login to iWAS
- iWAS webpage
- Megalitre converter calculator
- How to enter a meter reading
- How to enter non-metered usage
- How to order water
- Complete a meter reading authorisation
- How to download a water account statement
- How to link different accounts to one master account



**Our online Water Accounting System**

**iWAS**

**Access and manage  
your water account 24/7**

## NSW Water Register



As a licence or approval holder, you can easily view the details and conditions of your licence or approval on the NSW Water Register. You can also search the NSW Water Register for information about floodplain management plans, water allocations, approval applications and advertisements, environmental water and to view water trading statistics and processing times.

Click on the links below for quick reference videos:

- How-to find your licence or approval number
- Find your water access licence (WAL) number
- Search for a particular licence or approval
- Check approval details and conditions
- Check licence details and conditions



**WaterInsights** brings water data to your fingertips. Read the WaterInsights fact sheet for information on how to use the tool, and what information is available to you.



We have a **monthly E-Newsletter** for our customers and community to stay informed on all relevant water news.